10 diagrams for audit mastery



4 signs your audit process needs a boost

Too many systems

Paper, Dropbox,
OneDrive, email,
Excel, etc.

Recurring findings

No continuous improvement: 'toothless' audits that don't drive change

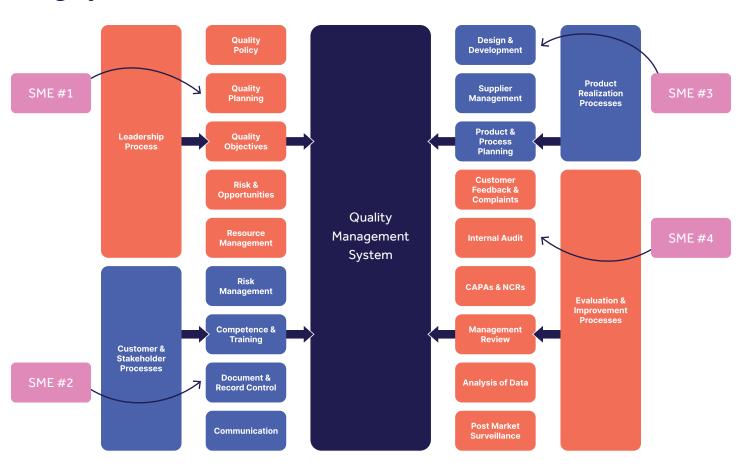
Data overload

Ambiguous/
Overly complex/
Unactionable reports

Long internal audits

Difficult for you to audit your processes? An external auditor will find it even harder!

Assign your SMEs!





Authorized escort

Point of contact who escorts the auditor

Scribe

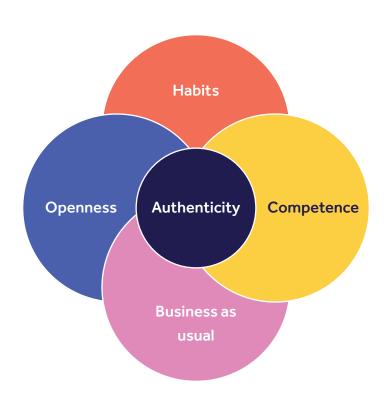
Takes notes, records pertinent details

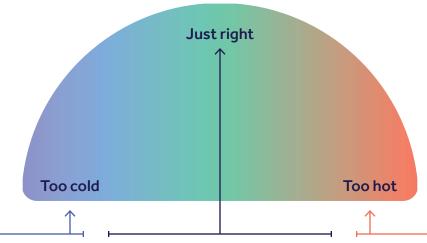
Runner

Brings relevant documents to the auditor

Subject matter expert (SME)

Answers questions about their specific processes





- Unhelpful answers
- · Evasiveness/shiftiness
- · Not elaborating when asked
- · Objective evidence does the talking
- Helpful extra information provided as needed
- Small talk (after first 5 min of auditor arriving)
- Detailed explanation of documents/ repeating their contents
- Answering questions you weren't asked

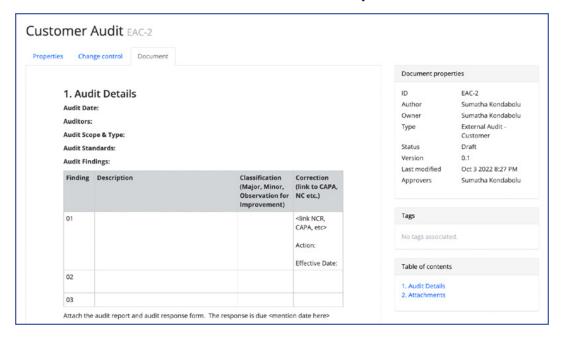
Information underload

Can't locate requested documents
Information gaps
Awkward time-consuming trips to
dig out info

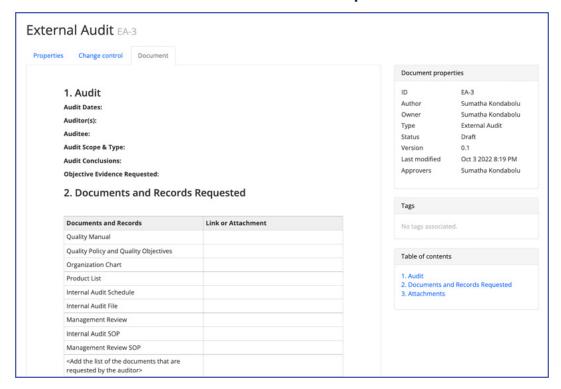
Information overload

Irrelevant/inappropriate
information
No clear narrative
Wasted time and effort

Customer audit template



External audit template



Internal audit template

